

## **Privacy Statement**

At Healthcare Depot of Utah, we are committed to protecting your privacy and ensuring the security of your personal information. This privacy statement outlines how we collect, use, and safeguard your information when you engage with our services.

Information Collection: We collect personal information that you provide to us voluntarily when you register for our services, communicate with our agents, or participate in our programs. This information may include your name, contact details, health information, and other relevant data.

Use of Information: The information we collect is used to provide and improve our services, communicate with you, and ensure compliance with regulatory requirements. Specifically, we use your information to:

- Process and manage your health insurance policies.
- Provide timely updates and reminders via SMS/MMS, email, and phone.
- Enhance customer service and support.
- Conduct surveys and gather feedback to improve our offerings.

Information Sharing: We do not sell, trade, or otherwise transfer your personal information to outside parties without your consent, except as necessary to provide our services or as required by law. We may share your information with trusted third-party service providers who assist us in operating our business and delivering our services, provided they agree to keep your information confidential.

Data Security: We implement a variety of security measures to maintain the safety of your personal information. Access to your personal data is restricted to authorized personnel only, and we use secure technologies to protect your information from unauthorized access, disclosure, or misuse.

Consent and Communication: By providing your personal information and opting in to receive communications from us, you consent to our collection and use of your information as described in this privacy statement. You can withdraw your consent at any time by contacting us or using the opt-out options provided in our communications.

Changes to Privacy Statement: We may update this privacy statement periodically to reflect changes in our practices or applicable laws. We encourage you to review this statement regularly to stay informed about how we protect your information.

Contact Us: If you have any questions or concerns about our privacy practices or this privacy statement, please contact us at:

Healthcare Depot of Utah

Phone: 801-224-4217

Website: <u>www.healthcaredepotutah.com</u> Email: info@healthcaredepotutah.com

